

HBP Systems plc

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Upgrade Procedure: Server Before You Begin

Before loading the upgrade to the software please log in and ensure you are on version 5.50 or above, if you are on a version below this then DO NOT continue with the upgrade and contact us immediately.

Please also note that if you have Server 2000 or Windows 2000 workstations then please do not load the upgrade and contact Pegasus Support.

Ensure that all users are logged out of Operall, PIM, XRL, Document Manager, Executive Dashboards, CIS, KCPOS, Bespoke Applications and you have taken a full backup.

Updating the Software

1. Insert the Opera II CD in the server's CD drive.
 - We recommend installing from the machine from where Opera II was originally installed. In the majority of cases this will be the server
2. The setup program will run automatically with the following menu
 - Should the setup program not run, please Click on the Start Menu, then Run, then type "D:\setup.exe" (This assumes that D is the drive letter for your CD- Rom)



3. Select Opera II and you will get the following screen

Should you have any problems with the procedures covered in this document or aren't confident in upgrading please contact The Pegasus Team on 01724 400302.

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4. Select Install Opera II
5. Press Next through all the screens
6. It will now inform you that this is complete and click finish
 - PLEASE NOTE you may be requested to reboot the server to complete the installation so please ensure all network users are logged off before doing this.
7. You will now have a folder on your desktop called “Pegasus Opera II Server”. Please enter the folder and Run Install Client
8. Select NEXT through the screens and the client will install.
9. Once this is complete please log into Opera.
10. It will now ask you for an activation key.
 - There will be an activation sheet enclosed with your CD.
11. Please enter the license information as per the attached sheet. If this sheet is missing or the license information is not accepted, please call The Pegasus Team on 01724 400302
 - Please note that the information must be EXACTLY as the sheet or information provided. Any deviation will result in the license information being not accepted. This include capitalization and misspellings
12. Log in as Admin
 - Should you not know the password for Admin, please call The Pegasus Team on 01724 400302. This information can only be provided to authorised persons.
13. It may prompt you to run Update Data Structures. Regardless whether it asks, please go to Administration → System → Utilities → Update Data Structures.
 - You can skip the first page as we already have a backup, by clicking on Next.

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14. In the list box, click to select all companies. Then Click next
 - If you have archive companies, you can select only live ones and update the archives out of hours to speed up the process.

15. Click Next, unless requested by The Pegasus Team to change any of the options on this page.
 - Occasionally the Pegasus Team may request you tick one of these options. They are for support purposes only and should not be ticked without prior consent.

16. In the unlikely event that the Update Data Structures process does not complete successfully please restore your company data from your pre-update backup and try again. If it still fails please call the Pegasus Team on 01724 400302

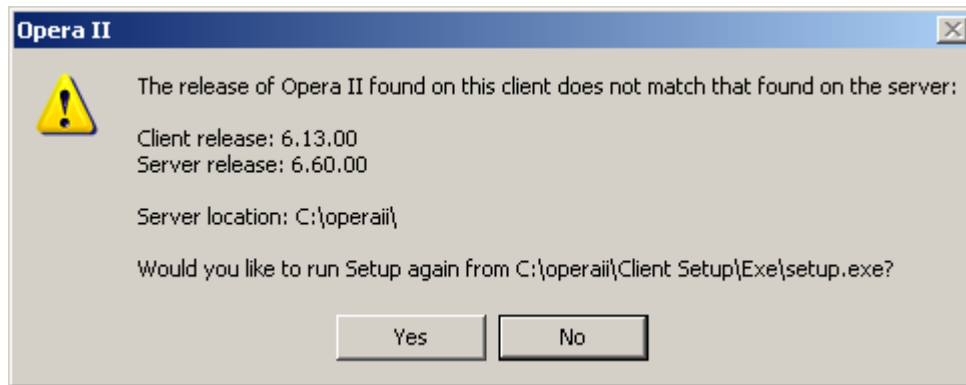
17. Please ensure that Update Data Structures has finished before starting any of the Clients

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Upgrade Procedure: Clients

1. Double click on the Operall Icon
 - This will then display the following message (Please note the versions will differ but it should say Server Release : 6.72.00)



2. Click on Yes and then Next until the client is installed.

If for any reason this message does not appear then you can manually install the client as below

1. Double click on My Computer
2. Double click on the drive where Opera is installed.
 - Please consult your IT support regarding the location of Pegasus Opera II. In most cases it will reside on the "K" drive
3. Double click on the yellow folder that has Opera II installed in it
 - Please consult your IT support regarding the location of Pegasus Opera II. In most cases it will be in "Opera II" but this directory may exist in another directory such as "Apps"
4. Double click on the yellow folder called "Client Setup"
5. Double click on the yellow folder called "Exe"
6. Double click on the file called "Setup.exe"
7. This will start the client installation, please press Next and Finish.

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8. You can now login to Opera